

# ALEXANDER KISTANOV

Novosibirsk, Russia  
Phone: +7(383) 330 5243  
Mobile: +7(913) 890 2446  
E-Mail: [alex@kistanov.com](mailto:alex@kistanov.com)  
<http://www.kistanov.com>

## Objective

Management position in IT (or close subject) which will allow utilizing my IT and management expertise and support future grow.

## Summary

- 17 years in IT business. Experienced with different technologies and vendors (Microsoft, Lotus, Novell, Linux, Cisco, etc.)
- 7 years in oil and gas industry.
- Energetic self-starter, with excellent people and project management skills.
- Able to effectively communicate with customer, identify and analyze the problem, offer solution and be persistent in implementation.
- Effective supplier/provider management, quality control.
- Non-conflicting, create and support friendly working environment.
- Work hard to get objectives done on time and budget.
- Excellent analytical and troubleshooting skills.
- Native Russian, fluent English.

## Employment Experience

### **Schlumberger Russia (SLR) Connectivity Manager**

Jan 2010 – July 2011

#### ***Schlumberger Russia***

- Together with my team (6 people) provided day-to-day operation, support and development for Schlumberger information network in Russia:
  - 43 office locations, 60 WAN circuits. Monitoring, troubleshooting, working with providers, capacity planning, upgrade management and new circuits delivery.
  - Satellite network for oilfield locations (rigs and platforms) based on iDirect network (100 terminals) and Inmarsat network (30 BGAN/GAN terminals.)
  - IP telephony (Cisco based) for most of the office locations and all field locations.
  - LAN and WLAN (Cisco based) support for all locations in SLR.
- Worked closely with customers, conducted regular business meetings to identify business needs and offer solution.
- Managed people to effectively support business needs and to develop required qualities in my team.
- Managed vendors and providers. Selected and contracted new suppliers. Controlled payment accuracy.
- Achievements during 2010-2011:
  - 32 upgrades/new lines provisioned. 9 sites provided with backup lines.
  - 11 sites successfully migrated to IPT, made total 20 IPT sites.
  - 2 WAAS accelerators were implemented in Moscow and Tyumen to speed up CIFS transfers.
  - MEN (Metropolitan Ethernet Network) connecting 4 locations in Tyumen successfully implemented.
  - 5 proxy-caches (Bluecoat) implemented to speed up Internet access in main Schlumberger locations.
  - Resilient network topology implemented for all Moscow locations (4).
  - Resilient infrastructure was designed and implemented for Moscow Schlumberger satellite hub.
  - Two main backup lines providers were identified and contracted (Rostelecom and Enforta).
  - Migrated SLR WAN network from Cable&Wireless to AT&T according to RFP results.
  - Satellite iDirect network grew up from 71 to 105 terminals.
  - Satellite iDirect network was upgraded 3 times during this period to comply with business growth.
  - Quick deploy satellite terminal solution based on iDirect technology designed and implemented.
  - Training materials for operating iDirect terminals (video, presentation and exam) developed and assigned to all field engineers working with satellite terminals.

- Maritime solution for floating platforms developed based on Inmarsat BGAN Explorer 2500 terminal. Three terminals delivered to clients.

### **Schlumberger Russia (SLR) Technology and Product Center IT Manager**

Sep 2004 – Jan 2010

#### ***Schlumberger Russia***

- Responsible for IT operations, development, budgeting for 3 technology/manufacturing centers in Russia: Novosibirsk Technology Center (NTC), Tyumen Product Center (TPC), and Ural Product Center (UPC). All centers started from scratch and developed to several buildings each with total headcount more than 300 people.
- Successfully implemented IT infrastructure for the new, growing centers (network cabling, w-fi, telecom lines, LAN, PBX, server rooms, physical access control system, etc...)
- Microsoft Sharepoint successfully implemented as collaboration, knowledge management, and production control tool.

### **Microsoft Trainer**

May 2003 – Sep 2005

#### ***Sibinfocenter, Novosibirsk, Russia.***

- Training students on Microsoft technology (Implementing Windows 2000, Windows 2000 Network Infrastructure, Windows 2000 Active Directory, ISA Server firewall/proxy).

### **System engineer**

May 2003 – Sep 2004

#### ***BCS-IT, Novosibirsk, Russia.***

- Implemented e-mail and document management system based on Lotus Domino R6.
- Consulted and trained clients on Microsoft Windows 2000 and Lotus Notes technologies.
- Administered and supported network infrastructure (Windows 2000 Active Directory, Lotus Domino R6, Linux).
- Developed testing environment for Ecora Auditor (<http://www.ecora.com>) product (Windows, Linux, Citrix, Oracle, MS SQL, Active Directory and Exchange technologies).
- Researched abilities of MS Active Directory tracking for Ecora Auditor product. Prepared technical tasks for software developers and made a working prototype of AD Tracking.

### **Network administrator**

Mar 2001 to Mar 2003

#### ***Superior National Insurance Company, California, USA***

- Effectively designed and implemented Windows Active Directory structure for company with multiple geographical locations (11) connected via WAN links (one Windows 2000 domain, 11 sites, custom AD replication schema).
- Successful Windows 2000 server (60) and desktop (650) migration, with new standard images, for enhanced security and ease of administrative manageability.
- Coordinated the development and implementation of new Windows 2000 Professional image for desktops, reducing the number of trouble tickets by 80%.
- Implemented access for remote (internet) clients for in-house applications via Citrix Metaframe farm and Nfuse.
- Implemented high availability solution for company's web-site (IIS 5.0, Win2000 with load balancing).
- Successfully implemented McAfee ePolicy Orchestrator tool for automatic, comprehensive management and enforcing anti-virus protection and policies (for servers and desktops).
- Consolidated data center of liquidated insurance company with no downtime, reducing the number of Windows 2000 servers from 106 to 40.
- Automated network administration routines with VB-scripting.

### **Network Administrator**

Sep 2000-Jan 2001

#### ***Baxter, California, USA***

- Administered and supported NetWare network (9 Novell NetWare 4.11 servers in multiple locations) and Windows NT 4.0 servers.
- Implemented SNMP management of servers (Compaq Insight Manager).

### **Country IS Support Centre Project Co-ordinator**

Jan 1998-Jun 2000

**Coca-Cola HBC Russia**

- IS projects coordination for Coca-Cola HBC Russia.
- Supervised network administrators at remote locations.
- Successfully implemented and administered e-mail system based on Lotus Notes.
- Successfully installed and supported 5 Windows NT domains with DNS/DHCP/WINS.
- Configured Microsoft VPN (PPTP) to link remote offices to Coca-Cola's WAN.
- Developed and implemented backup and recovery procedure (Cheyenne Arcserve).
- Installed and administered Lotus-Notes Antiviral software (Trend Micro ScanMail) and Norton Antivirus Corporate Edition.
- Developed and implemented telephone billing system (Siemens Hicom 300, MS Access, Visual Basic).

**Network Administrator**

Jul 1996-Jan 1998

**URAL SIB Bank, Russia**

- Installed and supported bank's LAN infrastructure.
- Administered Novell IntraNetWare and Windows NT servers.
- Supported 100 Windows users.

**System Administrator**

Oct 1994-Jul 1996

**Siberian Trade Bank, Russia**

- Maintained bank's LAN infrastructure.
- Supported 15 servers (Novell NetWare 3.12, NetWare 3 SFT, Novell NetWare 4.1).
- Supported end users (700 PCs with Windows 3.x, 95).

**Programmer**

Feb 1994-Oct 1994

**Sberbank, Novosibirsk**

- Installed and maintained bank's network infrastructure.
- Supported end-users.

**Junior researcher**

Feb 1993-Feb 1994

**Institute of Semiconductor Physics of Siberian Branch of Russian Academy of Sciences**

- Set up and automated experiment of physics of semiconductors.

**Educational Experience**

- Master degree with honor in engineering (engineer physicist), 1993, Novosibirsk State Technical University (Russia).
- Certified Novell Engineer (CNE) 1997; Microsoft Certified System Engineer (MCSE) 1997, 2001; Cisco Certified Network Associate (CCNA) 2000; Certified Citrix Administrator 2002.
- Schlumberger Project Management course (according to PMBoK), 2007.
- SANS security course 504 "Hacker Tools Workshop", 2005.

**References**

- Available upon request.